

FAQs on Renting a Car in Crete

What does C.D.W. insurance means? Collision Damage waiver insurance is an insurance covering all damages caused to our cars on Crete, Greek islands, and Greece mainland, Athens. Customer is fully relieved from the responsibility of any damage caused on his car rental in Crete,Greece,Greek sialnds, 100% ,no risk,no excess.

What does P.A.I. (personal accident insurance) means?Personal accident insurance will cover all passengers in our cars that may have a body disability or injury because of an accident.

What if I arrive late night in Crete, early morning hours, late night hours, Heraklion, Chania at the airport or port? Athenscars-Crete is operating 24hours every day in Heraklion car hire station. Athenscars-Crete is operating 24hours everyday in Chania car hire station. Our phone numbers are:00302810821424.00302810220680.

What happens in case I will have an accident? When accident happens on Crete, use the Heraklion , Crete car rental , service telephone numbers written on your contract agreement. When accident happens at any other place of Greece, use our service tel. numbers written on your contract agreement.

Am I allowed to drive safari with Crete car rental jeep?

Athenscars-Crete has some special rental cars, jeeps, in Crete that drive off-road. Crete car rental is not allowing customers to drive jeeps on difficult directions without our permission.

I want to cancel my car hire reservation in Crete, or any other part of Greece. Athenscars-Crete will cancel your reservation made at least 20days before arriving in Crete, or any other part of Greece.

Do you have a chauffer driven service in Crete or Athens? Athenscars-Crete has car hire services, Car rental stations all over Crete. Chauffer service is supplied only in Crete of Greece.

Do you hire special limousine cars in Crete? Athenscars-Crete is a car rental company in Crete that is renting Mercedes, BMW,SUBARU, Mini busses and other cars all over Crete, up on request.

What if I lose or destroy the car keys?Athenscars-Crete will replace the car keys, by sending the soonest possible spare car keys, at any place on Crete you will be. You will have to cover the cost of transfer and cost of new car keys

What happens if I arrive late and will not be able to find the correct way to my accommodation?In case you arrive late, ask your representative in Crete Heraklion Airport car rental or Chania Airport car rental (Or any Other Place on Greece) to show you the correct way till your accommodation. ATHENSCARS-Crete employees will be helpful.

What if I book the wrong car type and my suitcases will not fit in the car To avoid booking a wrong car, check the real buggage you will need to transfer for your trip in Crete, Greece. Athenscars-Crete is negotiating with you in order you will hire the correct car for your needs in Crete.

I have a child/baby and I need a child/baby seat! In case you will be traveling with you baby/child, make sure you will request to Athenscars-crete car rental station in order a by/child seats will be in the car.